



OLYMPIC VIEW WATER & SEWER DISTRICT

8128 228th Street SW
Edmonds, WA 98026-8449
Olympicviewwater.com

P: 425.774.7769
F: 425.670.1856

Board of Commissioners

.....
John Elsasser
Lora Petso
Fanny Yee

Dear Customer:

Welcome to Olympic View Water & Sewer District! The following is general information regarding the District, billing rates, and policies.

Olympic View Water & Sewer District, established in 1937, serves from the King/Snohomish County line north to 220th Street SW and west of Hwy 99 to the Puget Sound. The District serves approximately 13,000 customers with municipal water and sewer.

A three-member Board of Commissioners elected by the residents of the District governs the District. The Commissioners appoint a General Manager. District Commissioners currently are:

Lora Petso, President Fanny Yee, Vice President John Elsasser, Secretary

Lynne Danielson is the General Manager of the District. The District staff consists of three office personnel and eight maintenance personnel. Our goal is to provide our customers with the best possible service, water quality that meets or exceeds all federal and state standards, and uninterrupted sewer service.

There is a \$5.00 fee to establish a new account. Routine billing is on a **bi-monthly** basis. Each bill is made up of three separate charges. The water portion contains a base rate of \$40.38 plus consumption. The step-rate for consumption is as follows:

<u>Winter rates</u>	1 – 40 units \$2.20	<u>Summer rates</u>	1 – 40 units \$2.45
Oct. through May	Over 40 units \$3.22	June through Sept.	Over 40 units \$3.85

A unit of water is equivalent to 748 gallons of water. Bi-monthly sewer service is \$78.10 for a single-family residence. Woodway sewer customers are charged an additional treatment differential fee of \$46.50.

Bills are mailed out on the first of the month and are given a discount of \$1.00 if payment is received in the office by the 15th. Bills are due upon receipt. A 10% late fee is assessed if not paid within the 45 days of the billing date. If the bill remains unpaid for 60 days, door hangers will be issued. Issuing door hangers will add an additional \$20.00 to the account. If payment is not received by the listed date service will be discontinued and the meter will be locked. There is an additional \$35.00 fee once the shut off order has been issued. Any checks returned by the bank for any reason are assessed a \$20.00 fee.

If there is a Water Questionnaire or Service Agreement enclosed with this letter, please fill out and return the form(s) to our office address or fax number listed on the bottom of the form. Please continue to fill out and return the forms, even if you have already established an account with us.

Thank you in advance for filling out the questionnaire. We appreciate your cooperation in helping us to protect the drinking water we deliver to our customers. If you have any questions about the survey or how to fill out the questionnaire, please contact me at (425) 774-7769. We will review your questionnaire and determine whether we need to contact you for further information.

Please feel free to call our office for any further information. We will do our best to help you in answering any questions about service or billing.

Sincerely,

Erica Richter
Customer Service
OLYMPIC VIEW WATER & SEWER DISTRICT