



# The Olympic View

Summer 2020

## COVID19 - WE ARE STILL HERE FOR YOU

Just the mention of this topic strikes a variety of notes for each of us.

On March 23, 2020, Governor Inslee issued a proclamation addressing the CORONAVIRUS. On April 6, 2020, the Board held their last in-person meeting. As we progressed through the various proclamations, the staff has taken steps to ensure that the ongoing operations of the District remain the same while taking precautions to protect the health of customers, vendors, and staff.

On June 1, 2020 all staff returned to the district facilities to resume full capacity operations within the established state guidelines. While the office remains closed to walk-in traffic, we had to get creative and set up safe ways to continue to provide water and sewer services, development support and public meetings within current guidelines.

The District is continuing to follow Governor Inslee's guidelines related to delinquencies and disconnections. Those customers who are experiencing difficulties paying their bimonthly bill are strongly encouraged to contact the office staff and make payment arrangements.

Your continued support and understanding are greatly appreciated as we all work through these unprecedented challenges.

*Lynne Danielson, General Manager*



## AUTOMATIC PAYMENT

Automatic Cash Handling (ACH) is a great hands-off payment option we offer to our customers. This payment method will ensure your bills are never late! You will always receive the discount we offer and you will no longer need to send in payment every two months. On the 10th of the month following your billing date, the full billed amount will be pulled from the checking or savings account you provide.



The form to sign up for ACH is on our website [olympicviewwater.com](http://olympicviewwater.com). The form can be returned to us several ways - drop it off in our drop box in the parking lot at the District office, fax to (425) 670-1856, or email to [frontdesk@ovwater.com](mailto:frontdesk@ovwater.com).

In addition, you may be interested in receiving your bills via email instead of a paper copy in the mail. Please send an email, listing your account number, to [ebilling@ovwater.com](mailto:ebilling@ovwater.com) to sign up.

## WELCOME NEW TEAM MEMBERS!

The District welcomes three new members to our team. Alex, Chris and Ivan all have joined the District within the last 6 months. They all bring experience from the water and sewer industry. Alex came to us from Liberty Lake Water & Sewer District in the Spokane area. Chris moved from Newport, Washington and worked for the Town of Cusick in the Northeastern part of the state. Ivan comes to us from Boeing but has previously worked for Alderwood Water District. We are excited to have them on board. Welcome Alex, Chris and Ivan!



## RESOURCES FOR CUSTOMERS

Olympic View Water & Sewer District is a member of the Saving Water Partnership. SWP is a group of local water utilities in the greater Seattle area helping their customers save water and money. Savingwater.org is a great resource for customers. Through the website, you can learn how to find and fix leaks around the home, receive rebates for upgrading toilets and other home water devices, learn about watering times for lawns, plants and irrigation systems in addition to how often to water. You may be surprised to find out you are watering too much! SWP is also a great resource for gardening tips with information to cover every season. Gardening classes are usually scheduled in person, but during COVID, they have made the classes available online.



## CALL BEFORE YOU DIG

The weather is finally nice, and yard work is on our minds. Are you planning any projects in your yard? If you plan to dig for any reason including common projects like planting trees and shrubs, installing fences and mailboxes, please make sure to dial 8-1-1 two business days before you plan to dig. When you dial 8-1-1 and report your project, Washington Utility Notification Center will contact all local utilities to come out and mark spray paint or flag where underground utilities are located. Olympic View Water & Sewer District marks in green for sewer and blue for water. **Private property is not marked.**



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[olympicviewwater.com](http://olympicviewwater.com)

**Office Hours**  
8:00 am to 4:30 pm  
Monday through Friday

The District is closed  
Saturdays, Sundays  
and Holidays.

**Commissioners**  
John Elsasser  
Lora Petso  
Fanny Yee

**General Manager**  
Lynne Danielson